

SOUTHERN GRAMPIANS Support Contacts – 20/03/18

Rural Support – Government Organisations

Australian Tax Office (deferred payments) Individuals Businesses Debt enquiries	13 28 65 13 72 26 13 11 42	www.ato.gov.au
Federal Department of Human Services (Farm help, income/pension support, tax relief information)	13 23 16	www.humanservices.gov.au
Victorian State Emergency Services Information Line	1300 842 737	www.ses.vic.gov.au
Victorian Emergency Recovery Information Line - Including Financial Assistance	1800 226 226	www.recovery.vic.gov.au
Country Fire Authority – District 5 Headquarters	03 5551 1500	www.cfa.vic.gov.au/contact
Fires, Warnings & Incidents – Vic Emergency		www.emergency.vic.gov.au/respond/
Victorian State Emergency Services	13 25 00	www.ses.vic.gov.au
WorkSafe Victoria	1800 136 089	www.worksafe.vic.gov.au/contact/advisory
Department of Economic Development, Jobs, Transport and Resources and Department of Environment, Water and Planning – Victoria Farm Management, Climate Information, Farm Debt Mediation Emergency Animal Disease Hotline Southwest region – Animal Health Officers, Land Management Extension Officers (Soils, Cattle and Sheep)	13 61 86 1800 675 888 03 5573 0900	www.agriculture.vic.gov.au www.economicdevelopment.vic.gov.au Emergency water supply points www.delwp.vic.gov.au/water/emergency-water-supply-points
Business Victoria	13 22 15	www.business.vic.gov.au
Water – Wannon Water	1300 926 666	www.wannonwater.com.au
Glenelg Hopkins Catchment Management Authority	03 5562 6104	www.ghcma.vic.gov.au

Rural Support – Local Government

Southern Grampians Sire Council – General Executive Manager, Economic Development – Hugh Koch Emergency Management Officer – Chris Huggins	03 5573 0444 0409 797 446 0457 413 294	www.sthgrampians.vic.gov.au/
Glenelg Shire Council – General Emergency Management Officer – Lyn McMahon	03 5522 2200 03 5522 2253	www.glenelg.vic.gov.au
Moyne Shire Council – General Emergency Management Officer – Mathew Deans E: recovery@moyne.vic.gov.au	1300 656 564 0428 000 355	www.moyne.vic.gov.au

Rural Counselling Services – Identify and assess financial options for rural people (free)

Rural Financial Counselling Service Victoria – General Victoria Wimmera South West RFCS office number	1800 686 175 1300 735 578	www.agriculture.gov.au/ag-farm-food/drought/assistance/rural-financial-counselling-service www.wswrcs.com.au
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Health Services and Generalist Counsellors

Western District Health Service – Acute emergency services, health and community services	03 5551 8222	www.wdhs.net
Francis Hewett Community Centre – General Counselling	03 5551 8450	
Balmoral Bush Nursing Centre	03 5570 1304	www.swarh2.com.au
Coleraine and District Health Service	03 5551 8222	Must ask to be transferred to Coleraine
Penshurst and District Health Service	03 5552 3001	
Merino Bush Nursing	03 5579 1303	
Lake Bolac Bush Nursing	03 5355 8700	www.lbbnc.org.au
Nurse-on-call – 24 hours service	1300 606 024	www2.health.vic.gov.au/primary-and-community-health/primary-care/nurse-on-call
Southwest Healthcare - Hamilton Mental Health Services Warrnambool Mental Health Services	BH: 5551 8418 BH: 5561 9100	www.southwesthealthcare.com.au/swh/content/mental-health-service-locations.aspx
Sustainable Farm Families	5551 8533	www.farmerhealth.org.au/sustainable-farm-families/sff-programs
Victorian Farmers Federation	1300 882 833	www.vff.org.au

Other assistance services

beyondblue - information only	1300 224 636	www.beyondblue.org.au
DirectLine (drug & alcohol)	1800 888 236	www.directline.org.au
Family Drug Support	1300 368 186	www.fds.org.au
Family Relationship Service	1800 050 321	beta.familyrelationships.gov.au
Parentline Victoria 8am – 12am, 7 days	13 22 89	www.parentline.vic.gov.au
Mensline Australia	1300 789 978	www.mensline.org.au
Gambler's Help	1800 858 858	www.gamblershelp.com.au
Kids Help Line	1800 551 800	kidshelpline.com.au
Life Line	13 11 14	www.lifeline.org.au
Men's Referral Service	1300 766 491	www.mrs.org.au
Suicide Line	1300 651 251	www.suicideline.org.au
Women's Information Referral Exchange (WIRE)	1300 134 130	www.wire.org.au
Safe Steps – Family Violence Response Centre	1800 015 188	www.safesteps.org.au
Women and Family Violence Royal Commission	03 9651 2108	E: women@dpc.vic.gov.au
SANE – Mental Health Information Line	1800 187 263	www.sane.org.au

Online Tools

The Ripple Effect – Rural suicide info/support		www.therippleeffect.com.au
Managing Stress on the Farm booklet		www.farmerhealth.org.au/support

Please note: List current as at 20/03/18. Every effort has been made to ensure information is correct, however, they may be subject to change.

